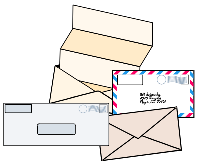
# [illegible]
# [illegible]
## [[illegible]]

### [illegible]

[illegible] 7(1)(a)(ii) [illegible] **A**[illegible]

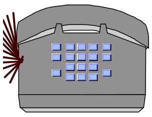


### [illegible]

[illegible] **B** [illegible] **C**[illegible]

i) [illegible] **B**[illegible]

ii) [illegible] **C**[illegible]



## [illegible]

[illegible]2629 0565[illegible]
katchan@ombudsman.gov.hk[illegible]

[illegible]
[illegible]



[illegible]168-200[illegible]30[illegible]
[illegible]http://www.ombudsman.gov.hk
[illegible]2629 0555
[illegible]2882 8149

□□**A**

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(a) □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□ —

(i) □□□□□□□□□□□□□□□

(ii) □□□□□□□□

(b) □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□

(c) □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□

(d) □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□

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[illegible] 168-200 [illegible] 30 [illegible] 2882 8149 [illegible] complaints@ombudsman.gov.hk [illegible]

[illegible]

[illegible]

B

2.

3.

4.

5.

6.

[illegible]

7. [illegible]★[illegible]

8. [illegible]

9. [illegible]★
[illegible]

10. [illegible]

11. [illegible]

12. [illegible]

[illegible]

13. [illegible]★[illegible]

14. [illegible]

15. [illegible]

16. [illegible]

17. [illegible]

18. [illegible]

[illegible]

19. [illegible]

20. [illegible]

[illegible]

21. [illegible]

22. [illegible]

23.

24.

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26.

27.

28.

29.

(a)

(b)

(c) [illegible]★[illegible]
[illegible]

[illegible]
[illegible]

[illegible] **C**

# [illegible]

## [illegible]

[illegible]

[illegible]

[illegible]

2. [illegible] A [illegible]

3. [illegible]

4. [illegible]

5. [illegible]

6. [illegible] B [illegible]

7. [illegible] B [illegible]

8. [illegible] B [illegible] C [illegible] C [illegible]

9. [illegible]

[illegible]

10. [illegible]

11. [illegible]

12. [illegible]C[illegible]

13. [illegible]B[illegible]

[illegible]

***B [illegible]***

14. B[illegible]handover notes[illegible]B[illegible]

15. B[illegible]

16. [illegible]B[illegible]

*[illegible]*

17. [illegible]

18. [illegible]([illegible])[illegible]

19. [illegible]C[illegible]

[illegible]

20. [illegible]

21. [illegible]

22. [illegible]

[illegible]

23. [illegible]

([illegible]) [illegible]

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([illegible]) [illegible]

[illegible]

24. [illegible]77,000[illegible]

([illegible]) [illegible]

([illegible]) [illegible]

([illegible]) [illegible]

[illegible]

25. [illegible]